

Protect  
underground  
utilities...  
and your life.



Contact 811  
for every dig,  
every time.



Know what's below.  
811 before you dig.



nationalgrid

**This is an important notice. Please have it translated.**

Este é um aviso importante. Quiera mandá-lo traduzir.  
Este es un aviso importante. Sirvase mandarlo traducir.  
Avis important. Veuillez traduire immédiatement.  
Questa è un'informazione importante, si prega di tradurla.

Это очень важное сообщение. Пожалуйста, попросите чтобы вам его перевели.  
Đây là một thông báo quan trọng. Xin vui lòng dịch thông báo này.  
這是一個重要的通知。請翻譯一下。

هذا الخطر مهم، تارجي ترجمته  
এটি একটি গুরুত্বপূর্ণ বজ্রপতী অনুগ্রহ করবে  
এটি অনুবাদ করে নিনি।  
Sa a se yon avi enpòtan. Tanpri, fè li tradwi.  
טענערעביא עטיב גאנצט עקטיביזירן א זיא טאט

**nationalgrid**

430 Boston Street, Suite 103  
Topsfield, MA 01983



**Use 811 before you dig. It's the law.**

**Dial 811 or make an online request at your state 811 center's website.** This FREE service marks buried gas lines and utilities so you can dig safely. Wait the required time for your state before starting. Always call 811 before any digging, even for small or shallow projects. Do not dig until lines have been marked or you're notified the area is clear of utilities.

► **For Massachusetts:**

- Dial **811** or **1-888-DIG-SAFE (344-7233)** or request a Dig Safe ticket at [digsafe.com](https://digsafe.com).
- Wait at least **72 hours** excluding weekends and legal holidays.

► **For Upstate New York:**

- Dial **811** or **1-800-962-7962** or use the ticket-entry system at [UDigNY.org](https://UDigNY.org).
- Wait at least **two full working days**, excluding the date that you notify 811, weekends and legal holidays.

► **For New York City and Long Island:**

- Dial **811** or **1-800-272-4480** or use the ticket-entry system at [newyork-811.com](https://newyork-811.com).
- Wait at least **two full working days**, excluding the date that you notify 811, weekends and legal holidays.



**Smell Gas. Act Fast.  
Be the one to call 911.**

For gas emergency service 24 hours a day, 7 days a week, call:

**Massachusetts**

911 and 1-800-233-5325

**New York**

Long Island and the Rockaways:  
911 and 1-800-490-0045

Metro New York: 911 and 1-718-643-4050

Upstate New York: 911 and 1-800-892-2345

**Anyone can be the one who calls 911  
and reports a potentially dangerous  
natural gas situation.**

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*Always contact your state 811 center before digging and for the most current requirements.*



Get the safety skills you need. Register and start our FREE online safety course today at [ngridssafety.com/utility-safety-course](https://ngridssafety.com/utility-safety-course).



Visit [ngridssafety.com](https://ngridssafety.com) and connect with us on

