

# nationalgrid

**Are natural gas  
incidents addressed  
in your Emergency  
Response Plan?**

A yellow fabric-textured binder or folder is lying on a light-colored wooden desk. A white rectangular label with the words "EMERGENCY PLAN" in bold, black, serif capital letters is attached to the front. In the background, a black metal bookshelf with wooden shelves holds several books. The entire scene is partially framed by a blue geometric shape on the left side of the image.

**EMERGENCY PLAN**

# Help us protect the communities you serve.

As a public official, you play a unique role in promoting natural gas pipeline safety. Take these steps to help prevent damage to gas pipelines and reduce the risks of natural gas leaks in your community:

**nationalgrid**

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**Make sure your community has an emergency response plan (ERP) that covers natural gas pipeline hazards,** and review it regularly. An ERP is critical for guiding an integrated, safe and effective response to catastrophic natural gas leaks, fires and explosions.



**Learn the location of gas transmission pipelines in your community,** and share this information with your staff and excavation contractors as appropriate. Apply for access to the Pipeline Information Management Mapping Application (PIMMA) via the Office of Pipeline Safety at <https://www.npms.phmsa.dot.gov>.



**Inform the public about 811.** Insist that all contractors and excavators planning a digging project in your community notify the 811 service by phone or online and follow state-specific requirements before they dig. It's the law!



## Smell Gas. Act Fast. Be the one to call 911.

If you suspect a natural gas leak, call 911 and National Grid immediately.

### Massachusetts

911 and 1-800-233-5325

### New York

Long Island and the Rockaways:

911 and 1-800-490-0045

Metro New York: 911 and 1-718-643-4050

Upstate New York: 911 and 1-800-892-2345

