team and the public. Protect yourself, your

national**grid**

FREE safety training materials for first responders

First Responder Jtility Safety

Protect yourself, your team and the public. Urge your team to follow the enclosed safety tips when responding

to emergencies







Dear First Responder/Training Manager:

responders FREE safety training materials. involved is critical for first responders. That's why National Grid is offering first National Grid cares about your safety and the safety of those you serve. Being aware of the hazards and risks present in emergencies where utility lines are

First responders face the greatest risk. Firefighters, police and EMTs are from utility hazards. typically the tirst on the scene in an emergency and so tace the greatest risk

incident. Understanding the potential dangers and dealing with them correctly emergency personnel even when these lines are not a contributing factor in an Be informed, be safe, be effective. Utility lines can pose a hazard for are critical to keeping everyone safe.

Specific training is key. Experts note that risks can be reduced by following fundamental safety guidelines. Furthermore, regular training with solid information can help first responders make the right decisions when confronted with crisis.

use the wide range of free print and online training resources we make available personnel, and encourage them to follow utility line safety guidelines. Be sure to at firstresponder.ngridsafety.com. Please share the important messages in this poster with your department



utility poles. You can also locate areas, they may also be found on usually freestanding; in urban pipelines. These markers are our customers safely. Highour natural gas transmission indicate the general location of monitoring and maintenance hour emergency phone number visibility markers with our 24to ensure natural gas reaches regular pipeline inspections, National Grid conducts

gas transmission pipelines in your area by registering with the National Pipeline Mapping System (NPMS) at https://www.npms.phmsa.dot.gov.

This is an important notice. Please have it translated.

Это очень важное сообщение. Пожалуйста, Este es un aviso importante. Sirvase mandarlo traducir. Questa è un'informazione importante, si prega di tradurla. Avis important. Veuillez traduire immediatement. Este é um aviso importante. Quiera mandá-lo traduzir. এটা অনুবাদ কর েনন। هذا إخطار مهم. تأرجي تارجمته 這是一個重要的通知。請翻譯一下.

dịch thông báo này.

Đây là một thông báo quan trọng. Xin vui lòng попросите чтобы вам его перевели.

> এটা একটা গুরুত্বপূর্ণ বাজ্ঞপ্তা। অনুগ্রহ করে Sa a se yon avi enpòtan. Tanpri, fè li tradwi.

אָס איז אַ װיבטיקע אָנזאָג. ביטע איבערזעצט (אָס איז אַ װיבטיקע

nationalgric

E7971#

Visit nationalgridus.com and connect with us

information for you and your team. Important electrical and natural gas safety



586 to AM , bleitsqoT Safety Materials Distribution 430 Boston Street, Suite 103

earn Certificates of Completion in our request your FREE training materials and Visit firstresponder.ngridsafety.com to

electrical and natural gas safety courses!



Website includes advanced safety training in:





or moving earth in any way. Notify 811 well in advance of digging Additional online training tools

Natural gas incident response

LNG safety and more!

Solar power safety

 Vehicle-pole contacts Overhead line safety

Downed power lines Substation fires

Safety trainer's guide: Step-by-step instructions for an easy, effective

Slideshows with presenter's notes: Two 15-minute

safety training session

presentations of critical safety tips, along with talking points



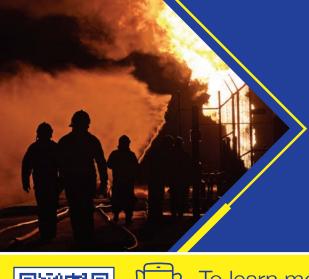
UNITED STATES

NO POSTAGE NECESSARY IF MAILED N TH



SAFETY MATERIALS DISTRIBUTION 430 BOSTON ST STE 103 TOPSFIELD MA 01983-9905 NATIONAL GRID



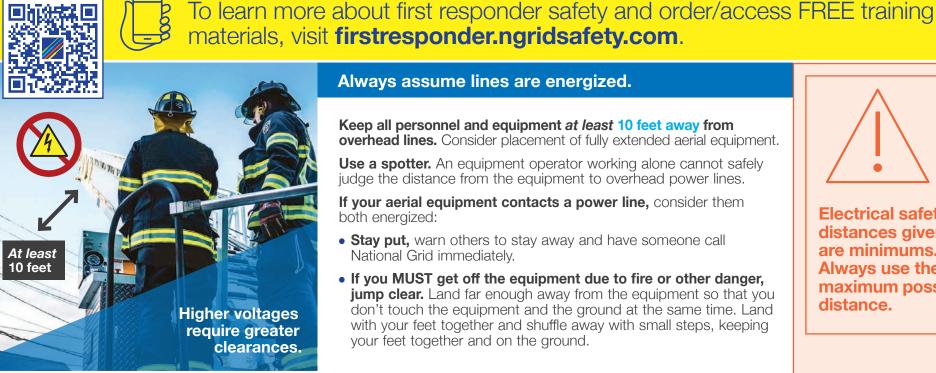


First responder utility safety

Electrical and natural gas awareness

nationalgrid

If National Grid does not distribute electricity or natural gas in your department's response area, please coordinate your incident response with the appropriate local utility.



Always assume lines are energized.

Keep all personnel and equipment at least 10 feet away from overhead lines. Consider placement of fully extended aerial equipment.

Use a spotter. An equipment operator working alone cannot safely judge the distance from the equipment to overhead power lines.

If your aerial equipment contacts a power line, consider them both energized:

- Stay put, warn others to stay away and have someone call National Grid immediately.
- If you MUST get off the equipment due to fire or other danger, jump clear. Land far enough away from the equipment so that you don't touch the equipment and the ground at the same time. Land with your feet together and shuffle away with small steps, keeping your feet together and on the ground.



Electrical safety distances given are minimums. Always use the maximum possible distance.

To report

emergencies, call 911 and

National Grid

immediately.

In case of electric

911 and 1-800-465-1212

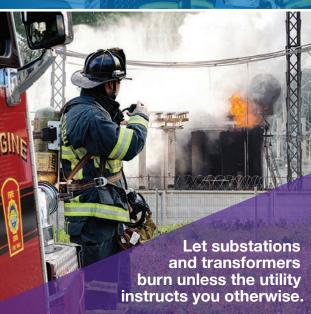
911 and 1-800-867-5222

emergencies:

Massachusetts

Upstate New York:

New York



Let it burn!

If a substation or transformer is burning:

- Immediately contact National Grid and wait for their personnel to arrive.
- Let the fire burn unless or until utility personnel instruct you to extinguish it.
- Isolate the area at least 300 feet in all directions. Keep unauthorized persons away.
- Be alert to the risk of transformer explosions, smoke hazards and oil releases. Stay upwind and consider initial downwind evacuation for at least 1,000 feet.
- Protect area exposures to prevent fire from spreading.
- Monitor for oil runoff; direct it away from catch basins or surface waters.



Contact National Grid immediately. Never touch fallen lines. Secure the area.

Keep yourself and the public at least 30 feet away from downed distribution lines and objects that may be energized. Stay at least 100 feet away from downed transmission lines.

Do not attempt to enter or contact vehicles that may be energized:

- Instruct vehicle occupants to drive away from the line if they can do so safely. If the vehicle cannot be safely moved, instruct them to stay put until utility crews give the all clear.
- If occupants are in imminent danger from fire or other hazards, stay away. Instruct them to jump clear without touching the vehicle and the ground at the same time, land with their feet together and shuffle away with small steps, keeping their feet together and on the ground. If occupants are unable to safely exit the vehicle, your incident commander will tell you how to proceed.



In case of gas emergencies:

Massachusetts

911 and 1-800-233-5325

New York

Long Island and the Rockaways: 911 and 1-800-490-0045 Metro New York: 911 and 1-718-643-4050 **Upstate New York:** 911 and 1-800-892-2345



Know the procedures for gas leaks and fires.

If you suspect a gas leak, instruct your dispatcher to contact National Grid, and follow these procedures:

- Park emergency vehicles away and upwind from the area, and do NOT park over manholes.
- Evacuate the area immediately. Be alert to risks from migrating natural gas and evacuate accordingly.
- Turn off gas at aboveground service meter valves or appliance supply lines only - NEVER at underground valves or relief valves. If you shut off a gas service meter, leave it off. Only National Grid personnel can turn the gas back on.
- Prevent gas leak ignition. Do NOT ring doorbells, use garage openers, step on doormats, or turn on or off any lights, appliances or electrical devices, including e-cigarettes and vape pens. Use intrinsically safe radios and flashlights.
- If leaking natural gas ignites, let it burn. Do NOT use water to suppress a gas fire. Water may be used in a fog stream to protect exposures.

Get your FREE first responder training materials

Easy to order, download or stream

Visit firstresponder.ngridsafety.com or scan the QR codes.

Maintain a

safe clearance from

downed power lines.

Dead or dying vegetation

Signs of

Be alert for ANY of these gas leak indicators: a

distinctive, sulfur-like odor; continuous bubbling in water; a hissing, whistling or roaring sound; dirt

blowing into the air from a hole in the ground; dead

or dying vegetation (in an otherwise moist area) over

or near a pipeline; an exposed pipeline after a fire or flood; or a damaged connection to a gas appliance.

a gas leak



page, or use

attached

order card.

Dirt blowing

Water bubbling

First Responder Beware® kit (20 booklets) The 8-page booklets feature bold photos and

clear text to help teach firefighters, EMTs, police and other emergency professionals about safety near electric and natural gas utility lines. These booklets cover downed power lines, substation fires, vehicle rescues, gas leaks and fires, and what to do if your equipment contacts a utility line.



Scan to download

view videos.

Download/Stream Online First Responder Beware training tools

Designed to enhance your safety training sessions, our slideshow introduces basic utility safety information. The presenter's notes include key points to assist you with each slide. Our trainer's guide will help you run an effective session.



Training videos

These four videos help inform first responders about how to respond safely to incidents involving utility facilities:

- First Responders and Electrical Hazards
- AEGIS Electricity: Recognizing and Avoiding the Hazards I and II
- AEGIS Natural Gas: Recognizing and Avoiding the Hazards • When Vehicles Contact Power Lines: Stay Inside, Stay Safe

#17543 © 2025 Culver Company, LLC

FREE first responder safety kit from National Grid To order, simply fill out this card and mail it, or order online at firstresponder.ngridsafety.com.

1. Where should we mail your FREE booklets? Organization: Address: ______ Is this a home address? ____ City: _____ State: ____ Zip: ___ Phone: _____ Email: _

- 2. Number of employees in your organization:
- b. 6–10 c. 11–20 d. 21–50 e. 51+ **3. Nature of organization** (e.g., police, fire, EMT):
- 4. How will you use your booklets? (Circle all that apply.)
- a. Safety meeting/training b. New recruit c. Other (explain):
- What do you feel are the most important safety topics that need to be covered in the training materials?
- 6. On a scale of 1-5 (1 = strongly disagree and 5 = strongly agree), how much do you agree with each of the following statements?
 - __ National Grid is committed to the safety of first responders like me.
 - __ The information National Grid provides is valuable for keeping first responders safe around electricity and natural gas.
 - I expect National Grid to provide first responders the information necessary to get our jobs done safely around National Grid's electric and natural gas infrastructure.
 - The first responders at my organization use National Grid safety
 - information to work more safely around electricity and natural gas. The first responder booklets provided by National Grid help me and/or my coworkers perform our jobs more safely

#17543

Thank you for your order. Your kit will arrive in two to four weeks.

Please hang this SAFETY POSTER prominently