



First Responder Utility Safety Training Program

Stay ahead of utility emergencies.

The best time to prepare for a natural gas or electrical incident is before it occurs. Our FREE online courses guide you through real-world response steps so you can act quickly, confidently and safely when every second counts.

Take the training now to protect yourself and your team.

Get started today!

1. **Register at [firstresponder.ngridsafety.com](#).** Once you create your user ID and password, you'll be able to access all the e-learning modules and resources.
2. **Complete all e-learning modules and receive a certificate of completion** that may serve to satisfy your department's utility safety training requirements.

[Register now](#)

Register today and complete your FREE e-learning at [firstresponder.ngridsafety.com](#).



The right training is part of your gear.



To report emergencies, **call 911** and **National Grid** immediately. Always **call 911** if you suspect a gas leak!



In case of gas emergencies:

Long Island and the Rockaways:
911 and 1-800-490-0045

Metro New York:
911 and 1-718-643-4050

Upstate New York:
911 and 1-800-892-2345

Massachusetts:
911 and 1-800-233-5325

In case of electric emergencies:

Upstate New York:
911 and 1-800-867-5222

Massachusetts:
911 and 1-800-465-1212

IMPORTANT TERMS AND CONDITIONS – PLEASE READ PRIOR TO USE.